



## 1. What types of financial assistance programs are available for my specialty prescription(s)?

- Eligible patients can utilize manufacturer/copay/discount programs or patient assistance programs to lower their out of pocket costs for their specialty prescriptions.

## 2. What is a manufacturer/copay/discount program?

- This type of program offers financial assistance through the drug manufacturer as a **secondary form of payment** to offset the patient's copay/out of pocket costs.
- Most brand name drugs are found to be covered on these programs.
- This program cannot be used for prescriptions covered by Medicare, Medicaid, or any federal/state funded program
- Manufacturers use these programs for marketing to participating patients

## 3. What are patient assistance programs?

- This type of program offers financial assistance, typically through Foundations/Organizations, for uninsured, underinsured patients, and government funded patients.
- These programs are non-profit organizations or for-profit businesses.
- These programs have select qualifying criteria, as stated below:
  - Income
  - Dependencies
  - Cover select medications
  - Funds are limited
  - Patients must apply yearly for funds
  - Must stay compliant in taking their medications to continue receiving funding

## 4. What is the process for obtaining financial assistance for my specialty prescription(s)?

- Patients can call 888-782-8443 to speak with a specialist to obtain information for financial assistance specific to your prescription.
- You may be asked questions to determine eligibility.
- If eligible, you will be enrolled by the specialist or provided a website/phone number to enroll
- You will be contacted when you are approved for financial assistance and will be provided any additional information needed to receive the discount.

**Note:** Select eligible Specialty prescriptions are automatically investigated to determine if the prescription/patient is eligible for financial assistance. Patients will be contacted with additional information if eligible.

## 5. I have Medicare/Medicaid. Am I eligible for any financial assistance?

- Yes, depending on the type of financial assistance available, you may be eligible to lower your out of pocket cost on your Specialty prescription. A specialist at the Specialty Support Center (888-782-8443) can provide additional information.
- Medicare/Medicaid patients are *not* eligible for manufacturer discount programs.



## 6. How do I know what information is needed to provide to the pharmacist to lower my out of pocket cost?

- Typically, you will not need a lot of personal information to enroll, but you may be asked some questions to determine if you meet specific criteria (i.e. demographics, income) for assistance, if applicable.
  - You will be informed of which supporting documents to provide with your application, if applicable.
  - Walgreens will also work with your physician to obtain any forms needed to complete the application.

**Note:** Patient assistance programs may require patients to provide W2 or tax information. These programs will pre-qualify patients with minimal information, however if a patient fails to send in the required information, they can lose funding.

## 7. Who can I contact for more information?

- You can call the Walgreens Specialty Support Center at **888-782-8443**. The team of specialists will be able to provide details specific for your prescription.